

FCR Tech Tips



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Changing Your Font Size Can Save You Money

Next time you are thinking of ways to save money, look no further than your computer. Simply changing the font on your computer can mean an annual savings of \$20 to \$80 per year. Some fonts use more toner than others even though they may be the same size. The people at Printer.com put this notion to the test and found common fonts that beat the standard 'Arial' that most people use.



Imagine how much money could be saved annually for a large company with hundreds of employees that print letters, reports, and notices every day.

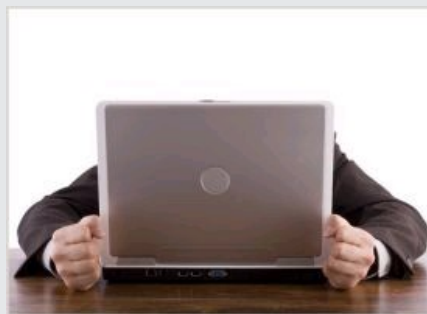
Here are some examples of annual toner costs when these fonts are used in a business environment:

Century Gothic	\$179.29
Verdana	\$236.45
Arial	\$258.28
Tahoma	\$270.75
Franklin Gothic Med	\$286.34

Read more about toner-saving fonts here at Printer.com.

How To Fix Your Family's PC Problems

Having even the slightest computer knowledge can sometimes be a curse. When one of your friends or family members has a computer problem, you are probably the first person that gets the call. Having a plan for these calls may save both of you your sanity.



There are many tools that can be used to your advantage in computer emergencies. The first thing is to start with the obvious "undo, reset, reboot".

Undo (or Ctrl-Z) is the command in many programs to reverse the most recent action that the user did.

If the problem is slow internet or difficulty getting online, then simply *resetting* the modem or router by unplugging it for about thirty seconds usually does the trick.

Finally, *rebooting* the computer is the most common sense trick of all. *Rebooting* the computer, in many cases, solves a wide range of problems from printing problems to programs that may be acting strangely.

If none of the above methods works, you can always use a program like [CrossLoop Free](#), [LogMeIn Express](#), or [TeamViewer](#) to remotely take control of their computer as if you were sitting in front of it (this is a real time saver). LogMeIn Express is the easiest of the three for the non-technical person to use.

Sometimes a visit to the broken computer is necessary and, in that case, every do-it-yourself technician should own and carry a USB flash drive. There are many free applications out there that you can run on the damaged computer directly from your flash drive without installing any software. By far, this is one of the handiest tools that I own! You should have file-recovery utilities, malware-fighting software, and system diagnostics programs on the flash drive ready for action. With these free applications you can give most down and out computers the boost that they need to run at there best.

To learn more on this subject and find out some of the best free portable applications

for your USB flash drive, visit PCWorld.com.

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